Summary

On May 25, 2017, BD announced a consumer-level recall of one lot of BD Ultra-Fine™ needles ½ mL 12.7 mm 30G, catalog # 328466, because some polybags in the lot are incorrectly labeled as BD Ultra-Fine needle ½ mL 8 mm 31G, catalog # 328468.

This may present a health hazard to patients using the recalled product. Using a 12.7 mm needle for injection when an 8 mm was intended could result in an increased risk of an inadvertent intramuscular injection, which may lead to unanticipated low blood sugar levels.

FAQ

What are BD insulin syringes used for?
BD insulin syringes are used to inject insulin.

Which insulin syringes are being recalled by BD?
Please contact your pharmacy or BD at 1-888-345-5364 to find out if your BD insulin syringes are being recalled. If you have either the box or bag that your insulin syringes are packaged in, I can tell you if your product is being recalled.

Refer to the images in the following pages to identify the recalled product.

Why are BD insulin syringes being recalled?
BD is recalling some packs of insulin syringes because they may have the wrong label, which may cause you to use the wrong needle. Using the wrong needle may cause a deeper injection than intended and lead to low blood sugar levels.

What are the symptoms of low blood sugar levels?
Symptoms of low blood sugar levels include trembling, excessive sweating, weakness, hunger, confusion, and headache. It is important to treat low blood sugars promptly to avoid fainting or a seizure.

What are the symptoms of high blood sugar levels?
Symptoms of high blood sugar levels include excessive thirst, excessive urination, blurred vision, weakness, nausea, vomiting, and abdominal pain. If you are experiencing any of these symptoms or are not feeling well, contact your doctor without delay.

How can I find out if my BD insulin syringes are being recalled?
Please contact your pharmacy or BD at 1-888-345-5364 to find out if your BD insulin syringes are being recalled. If you have either the box or bag that your insulins syringes are packaged in, I can tell you if your product is being recalled.

Refer to the images in the following pages to identify the recalled product.
**Should I continue using the BD insulin syringes that I have?**
Please contact your pharmacy or BD at **1-888-345-5364** to find out if your BD insulin syringes are being recalled. If you have either the box or bag that your insulins syringes are packaged in, I can tell you if your product is being recalled.

*Refer to the images in the following pages to identify the recalled product.*

**What happens if I used the recalled BD insulin syringes?**
Please contact your doctor if you have any concerns about using your BD insulin syringes. Some BD insulin syringes may have the wrong label, which may cause you to use the wrong needle. Using the wrong needle may cause a deeper injection than intended and lead to low blood sugar levels.

**What should I do if I have the recalled BD insulin syringes?**
If you have the recalled BD insulin syringes, please do not use them and contact BD at **1-888-345-5364** for return and replacement information.

**How do I return my recalled BD insulin syringes?**
Please contact BD at **1-888-345-5364** to return your product. If you have any medical questions about your BD insulin syringes, please contact your doctor.

**Will my recalled BD insulin syringes be replaced?**
Yes. BD will replace recalled product(s) at no cost. Please contact BD at **1-888-345-5364** for return and replacement information.

**Are all BD insulin syringes made by BD being recalled?**
No. Only some insulin syringes are being recalled. Please contact your pharmacy or BD at **1-888-345-5364** to find out if your BD insulin syringes are being recalled. If you have either the box or bag that your insulins syringes are packaged in, I can tell you if your product is being recalled.

*Refer to the images in the following pages to identify the recalled product.*

**Where can I find more information about this recall?**
For more information about the recall, please contact BD at **1-888-345-5364**.

**Who should I contact for medical questions?**
If you have medical questions, please contact your doctor.
BD Insulin Syringes Recalled by BD
(images below provide the recalled product information)

*If the member has the **box**, please verify the catalog number **328466** and lot number **6291768** as shown below:*

![](image1)

*If the member has an **individual bag**, please verify the catalog number **328466** or **328468** and lot number **6291768** as shown below:*

![](image2)

**Member has the recalled product:** If you have the recalled BD insulin syringes, please do not use them and contact BD at **1-888-345-5364** for return and replacement information.

**Member does not have the recalled product:** Your BD insulin syringes are not being recalled. You can continue using them as directed by your doctor.
References:

Updated: June 8, 2017