

## EXCLUSIONS AND LIMITATIONS

We want you to understand what is not included in CGHC plans. Below is a summary of services that are not covered, but please know it is not a full list. A full listing of exclusions and limitations, including additional details, can be found in the Certificate of Coverage, which is available online at [www.commongroundhealthcare.org](http://www.commongroundhealthcare.org) or by calling 877.514.2442.

### The following services are NOT covered under your plan:

#### OUT-OF-NETWORK SERVICES

- Out-of-network services, except for emergency and urgent care, and when there is a referral approved by CGHC
- Urgent Care Services received by a Non-Network Provider located in the CGHC Service Area
- Out-of-network follow-up care for emergency and urgent services

#### DENTAL

- Pediatric dental care mandated by the Affordable Care Act
- Dental care unless related to trauma

#### DEVICES, APPLIANCES PROSTHETICS/ MEDICAL SUPPLIES, EQUIPMENT

- See Certificate of Coverage for a full list of those that are not covered

#### FOOT CARE

- Routine foot care, including the cutting or removal of corns and calluses, hypertrophy or hyperplasia of the skin or subcutaneous tissues of the feet (some exceptions)
- Hygienic and preventive maintenance foot care (some exceptions), such as treatment of flat feet; shoes; shoe orthotics; shoe inserts; and arch supports

#### MATERNITY SERVICES

- Elective abortions excluded except when performed to save the life/health of the mother and in instances of rape or incest
- Birthing classes; Home or intentional out of Hospital deliveries

#### MENTAL HEALTH AND SUBSTANCE USE DISORDERS

- Services performed for certain non-classified conditions or adjustment (v-code) conditions as identified by the American Psychiatric Assn.
- Treatments for the primary diagnoses of sleep, sexual dysfunction, feeding, or neurological disorders; or those with a known physical basis
- Tuition for or services that are school-based for children and adolescents
- Learning, motor skills and primary communication disorders
- Room and Board at Transitional Care facilities

#### NUTRITION

- Enteral feedings, even if the sole source of nutrition
- Infant formula and donor breast milk

#### PERSONAL CARE, COMFORT OR CONVENIENCE

- Please see Certificate of Coverage for a complete list.

#### PHYSICAL APPEARANCE

- Cosmetic Procedures, such as skin abrasion procedures and botox; liposuction; treatment for spider veins; hair removal or replacement; skin tags and other benign skin lesions
- Treatment of benign abnormal breast enlargement in males
- Weight loss programs even when under medical supervision
- Wigs for hair loss or any other reason

#### PROCEDURES AND TREATMENTS (NOT A FULL LIST- SEE CERTIFICATE)

- Excision or elimination of hanging skin on any part of the body
- Medical and surgical treatment of excessive sweating (hyperhidrosis) or snoring
- Gender reassignment operations and related services
- Oral surgery, upper and lower jawbone surgery, orthognathic surgery, and jaw alignment
- Surgical and non-surgical treatment of obesity

#### REPRODUCTION

- Health services and associated expenses for infertility treatments, including assisted reproductive technology and in vitro fertilization
- Surrogate parenting, donor eggs, donor sperm and host uterus
- Storage and retrieval of all reproductive materials
- The reversal of voluntary sterilization and related procedures

#### SERVICES PROVIDED UNDER ANOTHER PLAN

- Health services for which other coverage is required by Federal, state or local law through other arrangements
- Health services while on active military duty or for treatment of military service-related disabilities when you are legally entitled to other coverage and facilities are reasonably available to you

#### TRAVEL

- Health services provided in a foreign country, unless required as Emergency Health Services
- Travel or transportation expenses, even when prescribed

#### TYPES OF CARE/PROVIDERS

- Services performed by a Provider who is a family member by birth or marriage or at your same residence
- Multi-disciplinary pain management programs provided on an inpatient basis for acute pain
- Custodial Care or maintenance care or therapy, domiciliary care, or Private Duty Nursing
- Respite care (some exceptions), rest cures, services of personal care attendants, or work hardening

#### VISION AND HEARING

- Routine visions expenses, eyeglasses and contact lenses, implantable lenses used to correct a refractive error, adult eye exams without eye disease, surgery that is intended to allow you to see better without glasses or other vision correction
- Bone anchored hearing aids (some exceptions)

#### OTHER EXCLUSIONS (NOT A FULL LIST- SEE CERTIFICATE)

- Health services and supplies that do not meet the definition of a Covered Health Service, including those that are not medically necessary or experimental, investigational or alternative
- Health services for which you have no legal responsibility to pay, for which a charge would not ordinarily be made in the absence of coverage under this Policy, or for which a Provider, pharmaceutical manufacturer or similar entity pays any portion of the charge
- Health services for which billing is not received by us within 15 months of the date of service
- Coverage for Prescription Drug Products for the amount dispensed which exceeds the supply limit; or is dispensed outside the US
- Charges for non-listed drugs or compounded medications
- Over-the-counter drugs, including vitamins (some exceptions)
- New Prescription Drug Products and/or new dosage forms until the date they are assigned to a tier by us
- Prescription Drug Products administered in a Physician's office or other outpatient setting that can be safely and effectively delivered in the home setting, either orally or by self-injection
- Charges for drugs used to treat quality of life or lifestyle concerns including but not limited to: weight; growth; morbid obesity; sexual function; pigmentation; phobias; aging; memory; daytime drowsiness, dry mouth; cognitive enhancement; or hyperhidrosis

# 2019 INDIVIDUAL CSR BENEFIT PLANS

## COMMON GROUND HEALTHCARE COOPERATIVE

120 Bishop's Way, Suite 150, Brookfield, WI 53005

877.450.8497

[www.CommonGroundHealthcare.org](http://www.CommonGroundHealthcare.org)



COMMON GROUND

HEALTHCARE COOPERATIVE

## PEOPLE. NOT PROFIT.

Common Ground Healthcare Cooperative believes its members deserve honesty, compassion and exemplary service from their health insurer. We are committed to changing the health insurance experience through open dialogue, powerful advocacy and the delivery of trusted and understandable information.



[Facebook.com/CommonGroundHealthcare](https://www.facebook.com/CommonGroundHealthcare)



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Common Ground Healthcare Cooperative complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. For more information, visit: [www.CommonGroundHealthcare/LegalPrivacy](http://www.CommonGroundHealthcare/LegalPrivacy)  
ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-514-2442.  
LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-877-514-2442.

# 2019 INDIVIDUAL CSR BENEFIT PLAN DESIGNS

I enrolled in \_\_\_\_\_ [plan name]

Member Services | 877.514.2442  
CGCares.org

## INDIVIDUAL PLANS

ENVISION EPO

	Calendar Year Deductible		Out-Of-Pocket Maximum		Coinsurance	Provider Visits				Aurora QuickCare/ Bellin FastCare	In-Network Only	Prescription Drugs			
	In-Network Only		In-Network Only		In-Network	Copay/Coinsurance	Copay/Coinsurance	Copay/Coinsurance	Copay/Coinsurance			Tier 1	Tier 2	Tier 3	Specialty
	Single	Family	Single	Family	You Pay	PCP <sup>1</sup>	Specialist	Urgent	Emergency <sup>2</sup>	Select Locations	Preventive				
Envision Silver 4000/75 (Base Plan Name) 87416WI0030021															
73%- Silver 2850 CSR	\$2,850	\$5,700	\$6,300	\$12,600	25%	\$40	\$80	\$75	Ded; then \$400	\$15	\$0	\$10	\$75	Ded/Coins	Ded; then 30%
87%- Silver 400 CSR	\$400	\$800	\$2,600	\$5,200	20%	\$15	\$30	\$60	\$350	\$15	\$0	\$10	\$55	Ded/Coins	Ded; then 30%
94%- Silver 50/0 PCP CSR	\$200	\$400	\$1,200	\$2,400	20%	\$5	\$20	\$30	\$150	\$5	\$0	\$0	\$15	Ded/Coins	Ded; then 30%
Envision Silver HSA 3500/75 (Base Plan Name) 87416WI0030030 <sup>3</sup>															
73%- Silver 2000 CSR	\$2,000	\$4,000	\$6,300	\$12,600	20%	Ded/Coins	Ded/Coins	Ded/Coins	Ded/Coins	Ded/Coins	\$0	Ded/Coins	Ded/Coins	Ded/Coins	Ded then 30%
87%- Silver 450 CSR	\$450	\$900	\$2,600	\$5,200	20%	Ded/Coins	Ded/Coins	Ded/Coins	Ded/Coins	Ded/Coins	\$0	Ded/Coins	Ded/Coins	Ded/Coins	Ded; then 30%
94%- Silver 100 CSR	\$100	\$200	\$1,200	\$2,400	15%	Ded/Coins	Ded/Coins	Ded/Coins	Ded/Coins	Ded/Coins	\$0	Ded/Coins	Ded/Coins	Ded/Coins	Ded; then 30%
Envision Silver 3000/75/Copay 40 (Base Plan Name) 87416WI0030022															
73%- Silver 2750 CSR	\$2,750	\$5,500	\$6,300	\$12,600	25%	\$40	\$80	\$75	Ded; then \$400	\$15	\$0	\$10	\$75	Ded/Coins	Ded; then 30%
87%- Silver 350 CSR	\$350	\$700	\$2,600	\$5,200	20%	\$15	\$30	\$60	\$350	\$15	\$0	\$10	\$55	Ded/Coins	Ded; then 30%
94%- Silver 150 CSR	\$150	\$300	\$1,200	\$2,400	20%	\$5	\$20	\$30	\$150	\$5	\$0	\$0	\$15	Ded/Coins	Ded; then 30%
Envision Silver 6000/75 (Base Plan Name) 87416WI0030047															
73%- Silver 2700 CSR	\$2,700	\$5,400	\$6,300	\$12,600	25%	\$40	\$80	Ded/Coins	Ded; then \$400	\$15	\$0	\$10	\$75	Ded/Coins	Ded; then 30%
87%- Silver 300 CSR	\$300	\$600	\$2,600	\$5,200	20%	\$15	\$30	Ded/Coins	\$350	\$15	\$0	\$10	\$55	Ded/Coins	Ded; then 30%
94%- Silver 50 CSR	\$50	\$100	\$1,200	\$2,400	20%	\$5	\$20	Ded/Coins	\$150	\$5	\$0	\$0	\$15	Ded/Coins	Ded; then 30%

**Important Note: All CGHC individual plans are EPO plans.** Out-of-network care is not covered without a referral and authorization by CGHC. Benefits will apply to necessary emergency care in any ER and urgent care received outside of our service region. Referrals to in-network specialists are not required. PCP selections are not required.

CGHC is proud to partner with [Aurora Healthcare System](#), [Bellin Health System](#), [ThedaCare](#), [Door County Medical Center](#) and [Children's Hospital nd Health System](#) to offer the Envision Integrated Care Network. An integrated care model is one where a patient's health care is coordinated among various types of providers (such as primary care doctors, specialists, hospitals and others) to achieve better outcomes and patient satisfaction.

<sup>1</sup> **PCP** = Primary Care Provider (includes general pediatrics, internal medicine, OB/GYN, family practice, general medicine, chiropractor and geriatrics) **Urgent** = Urgent Care Services **Emergency** (ER) = Emergency Room Care Services

<sup>2</sup> **Services that meet the definition of emergency** are paid at the in-network rate even when care is delivered in a non-network ER. Because we do not have a contract with out-of-network ER facilities, we cannot prevent these facilities from billing our members for the balance of the charge. The copay applies to the facility charge only. All other charges related to ER visit are subject to deductible/coinsurance.

<sup>3</sup> **CSR versions of HSA plans** are not qualified as HSA compatible plans.

**Our Deductibles, Explained:** All plans have a January 1 to December 31 deductible. All deductibles, coinsurance, and copayments accumulate toward the out-of-pocket maximum. All plans described on this page have embedded deductibles for family coverage. This means that if you are enrolled in 2-person or family coverage, an individual family member only has to satisfy the single person deductible before the plan begins to make payment for covered services for that family member.

