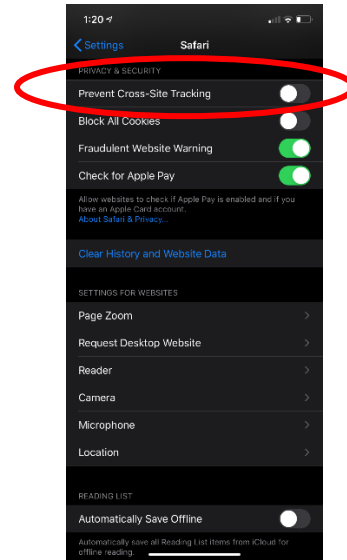
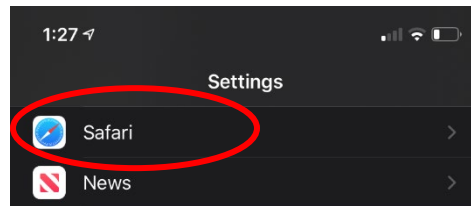


CGHC Payment Portal: Technology Support

Due to the latest Apple (iPhone) updates, you may be experiencing issues while making a payment in our new payment portal. Below, we have listed some possible solutions...

1. Consider modifying some settings on your mobile device. If you are using Safari, temporarily turn off "Prevent Cross-Site Tracking."

- 1) Settings >
- 2) Navigate to Safari within Settings >
- 3) Scroll down to Privacy and Security and Turn "Prevent Cross Site Tracking" off. Gray is off.



2. Use Microsoft Edge OR Google Chrome. If do not currently have Edge or Chrome on your device, use the mobile app store for your device to download. The logo is a red, green, and yellow circle ("wheel")



If you are still not able to make a payment, please call us at 877.514.2442.